The Convenience Clinic will close once the new urgent care facility opens in early 2018.

Mary Rutan HEALTH CENTER
OPENING EARLY 2018
I am proud to report that Mary Rutan Hospital experienced one of its most successful years in recent history. Our success includes:

- A strong financial performance
- An impressive accreditation survey from DNV (a national accreditation body for hospital quality and safety)
- Selection as one of the Top 100 Rural and Community hospitals in the nation
- A stellar year of recruiting new providers
- Significant plans for growth, put into action to expand health care access, improve facilities and install the latest technology

I am reminded daily of these accomplishments and their importance to our community as I read letters from patients who acknowledge the excellent care they received from Mary Rutan Hospital physicians, nurses and other caregivers.

And, sometimes, our patients and family members write to let us know how we can do better. We welcome their suggestions.

For every letter of thanks that we receive, we know that there are countless other instances where the Mary Rutan Hospital team has improved patients’ lives – by delivering superb clinical care, providing a clean and safe environment or offering a word of kindness and encouragement. We are proud of our hospital and team, as they enable us to provide our patients the highest quality of care.

We’ve accomplished much this past year, and much remains to be done. We look forward with optimism to the continued growth and importance of Mary Rutan Hospital as a valued member of the communities we are so proud to serve.

Thank you for your continued support of our organization as we strive to provide progressive quality health care with a personal touch.

Amanda C. Goble
President & CEO
Mary Rutan Hospital is building for a healthy future, with construction underway for the new 75,000-square-foot Mary Rutan Health Center, which will house Logan County’s first urgent care.

The facility – being built on the former site of the Bellefontaine Holiday Inn, near the intersection of Routes 33 and 68 North – will also serve as the new, expanded home of Mary Rutan Corporate Health, therapy services and sports medicine. Outpatient laboratory services, x-ray and a retail pharmacy also will be onsite for visitors’ convenience.

Construction is expected to be complete in early 2018.

“After nearly two years of planning, it is exciting to see the Health Center beginning to take shape,” Mandy Goble, president and CEO of Mary Rutan Hospital, said.

“The new Health Center will offer the first urgent care in Logan County and provide more than three times the current space available for corporate health, therapy services and sports medicine,” Goble added. “The Health Center continues our commitment toward expanding convenient access to excellent, advanced health care services for our region.”

MRH’s Largest Off-site Location

The new facility will be Mary Rutan Hospital’s 11th and largest off-site location. MRH already has eight clinics in Bellefontaine, one in Urbana and one in Jackson Center.

The center will cost about $29 million to build, furnish and equip and will employ 100 medical professionals and support staff – about 25 percent of them new additions to the Mary Rutan Hospital team.

The Mary Rutan Health Center is part of Northpointe Center, an 11.5-acre development that will include retail businesses. “We have had amazing support and cooperation from the leaders at the City of Bellefontaine and will continue to work closely with them with the hope that additional retail establishments will be a part of the final site development,” Chad Ross, vice president of operations for MRH, said.

‘Catalyst for Economic Development’

“It is our hope that our Health Center and the remainder of the property will act as a catalyst for economic development in this part of Logan County,” Ross added that he is involving as many local contractors as possible in the project.

Due to strong financial planning and management, Mary Rutan Hospital is funding 50 percent of the project from operating revenue, totaling $14.5 million. The remainder will be financed through a commercial lender or USDA Rural Development funding.

In addition, the Mary Rutan Foundation has pledged $1 million from the Community Health and Wellness Fund, and additional dollars are being raised through an internal campaign of employees, medical staff and the board of directors. A formal community capital campaign will be kicking off soon.
MRH RECEIVES NATIONAL TOP 100 RECOGNITION

Mary Rutan Hospital earned national recognition as one of iVantage Health Analytics’ Top 100 Rural & Community Hospitals in the United States. Mary Rutan Hospital was one of only seven Ohio hospitals to make the distinctive list.

“We are honored by this elite recognition,” said Mandy Goble, Mary Rutan Hospital’s president and CEO. “Our expert physicians and experienced staff demonstrate every day their commitment to improve the lives of the patients who entrust their care to us. They constantly focus on ways to strengthen our quality of care and reinforce our patients’ confidence that their community hospital will support them when they need care.”

The Top 100 national ranking was derived from iVantage’s Hospital Strength INDEX®, which considers more than 70 performance metrics. The award recognizes Mary Rutan Hospital for excelling in risk management, quality care, patient outcomes, patient satisfaction and operational efficiency, compared to our peers.

DISEASE MANAGEMENT PROGRAM MANAGES CHRONIC CONDITIONS AND COSTS

People with chronic health conditions such as diabetes, COPD (chronic obstructive pulmonary disease), heart disease and obesity typically require more health care services than the general population. This includes physician office visits, hospital care and prescription drugs. The costs add up.

Because the number of people battling chronic conditions in our community is increasing, and health care costs continue to rise, Mary Rutan Hospital launched the Mary Rutan Hospital Disease Management program in early 2017. The program helps people manage chronic conditions, improve their health and quality of life, and reduce their use of health care services and the associated expenses.

Our program uses a multidisciplinary team of providers – physicians, nurses, pharmacists, dieticians and respiratory therapists. They help patients manage their conditions and adopt healthy lifestyle practices.

Our mission is to encourage healthy behaviors.

“We know that living with a chronic disease can be difficult and that making healthy lifestyle changes may be even more so,” said Christine Myers, PharmD, BCPS, Mary Rutan Hospital clinical manager. “But we’re here to provide personal encouragement and professional support.”

Mary Rutan Hospital Disease Management consists of six service areas designed to help patients live with specific chronic conditions and reduce the risk of avoidable complications, emergency room visits and hospitalization.

These services include COPD Management, Lipid Management, Coumadin Clinic, Diabetes Management, Weight Management and Nutrition Therapy. Mary Rutan Hospital Disease Management targets each patient’s most critical chronic disease and coordinates care for their condition.

Meritorious Award

FOUNDATION HONORS BECKY WEBER FOR OUTSTANDING COMMUNITY SERVICE

Becky Weber, a long-time Logan County resident, real estate agent and community volunteer, was recognized by the Mary Rutan Foundation as the 2017 Meritorious Service Award recipient. This honor is bestowed to an individual or group who has made substantial contributions to the health and well-being of the community, while placing service to humanity ahead of personal gain or recognition.

Mrs. Weber was selected for her selfless acts of kindness, volunteer service, leadership and caring heart in creating and facilitating a local support group for community members who have been affected by traumatic brain injuries.

In January 2009, Mrs. Weber held the first meeting of the Brain Injury Support Group of Logan County at Mary Rutan Hospital, the result of her persistence, commitment and determination. The support group continues today with some 40 members, guided by the mission statement: Educate, inform, support and encourage – while creating awareness and acceptance of traumatic brain injuries.

RECOGNITION

national award of distinction

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If you believe you or a loved one could benefit from these new services, please talk to your primary care provider or contact Mary Rutan Hospital Disease Management at (937) 651-6518.

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What our patients say

“The Convenience Clinic was exceptional!!! Friendly and quick, I highly recommend it!”
NEW AND TALENTED MEMBERS OF THE MARY RUTAN HOSPITAL TEAM

Thanks to a very successful year of recruiting, we are excited to expand our team to provide even more comprehensive care for your family. Our new recruits – physicians and advanced practice providers – are an excellent addition to Mary Rutan’s team of highly trained doctors, skilled, compassionate clinical staff members and conscientious, hard-working support staff members.

It’s to everyone’s credit that our quality is on par with other top hospitals in the nation. And we’re proud to introduce you to the newest members of our team, who are helping us advance existing and new clinical programs for you and other patients:

UROLOGY

ROGER AMIGO  DO
Specialty: Urology
LOCATIONS: Bellefontaine, Urbana & Kenton
To make an appointment, call:
Bellefontaine (937) 593-0070
Urbana (937) 887-0164
Kenton (419) 675-8101

FAMILY MEDICINE

MARIE BARTH  CNP
Specialty: Family & Pediatric Medicine
LOCATIONS: Bellefontaine & Urbana
To make an appointment, call:
Bellefontaine (937) 593-5437
Urbana (937) 887-0164

FAMILY MEDICINE

SARAH BECHER  CNP
Specialty: Pediatrics & Internal Medicine
LOCATION: Bellefontaine
To make an appointment, call:
Pediatrics (937) 593-5437
Internal Medicine (937) 599-3115

FAMILY MEDICINE

JESSICA M. RAPP  DO
Specialty: Family Practice & Urgent Care
LOCATION: Urbana
To make an appointment, call:
Urbana (937) 887-0164

GENERAL SURGERY

HARPREEET BRAR  MD
Specialty: General Surgery
LOCATIONS: Bellefontaine & Urbana
To make an appointment, call:
Bellefontaine (937) 599-0045
Urbana (937) 887-0164

FAMILY MEDICINE

MARIE BARTH  CNP
Specialty: Family & Pediatric Medicine
LOCATIONS: Bellefontaine & Urbana
To make an appointment, call:
Bellefontaine (937) 593-5437
Urbana (937) 887-0164

SPINE SPECIALISTS

SAFDAR N. KHAN  MD
YAZEED M. GUSSOUS  MD
Specialty: Orthopedic Spine Surgery
LOCATION: Bellefontaine
To make an appointment, call:
Bellefontaine (937) 599-1280

FAMILY MEDICINE

PROVIDERS:
CHERYL MANN  MD
TINA SOSBY  CNP
EMILY MCCARTY  DO
LOCATION: Jackson Center
To make an appointment, call:
Jackson Center (937) 596-0456

quoteable
“In all my visits to other hospitals and clinics, I have NEVER been treated as wonderfully as I was treated at both my visits to Mary Rutan Hospital – your facility is excellent!”

At Mary Rutan Hospital, we’re always looking for ways to provide better care for you and your family. One of these ways is recruiting new and talented providers who share the Mary Rutan Hospital commitment to progressive quality health care with a personal touch.
This Community Benefits Report provides you a sampling of how Mary Rutan Hospital, in 2016, improved the health and quality of life of your family and neighbors and the communities we serve. This service continues a commitment to outstanding quality health care that started in 1919, when Mary Rutan Hospital opened its doors.

To this day, as a rural, community-based, not-for-profit hospital, Mary Rutan Hospital carries out its mission, guided by this simple, fundamental question: Is this the right thing to do for our community and those we serve? While responding to this question, Mary Rutan Hospital has experienced significant growth and success. With the goal of improving our community’s health, we work closely with other local organizations, employers, schools and government officials to help guide people in the lifelong journey to optimal health.

And through our services and facilities, we provide the compassionate, safe, reliable and cost-effective care everyone deserves – to be the healthiest they can be. Here are examples of how Mary Rutan Hospital carried out this mission in 2016:

**Charity Care and Financial Assistance**
Mary Rutan Hospital assists patients and families who have limited financial means. Our care coordinators identify community resources to assist patients with low-cost or reduced fee medical care. We preserve the dignity of all patients, making financial counselors available in the hospital or by phone to help with payment plans and provide access to federal, state and local assistance programs. In 2016, our charity care and financial assistance totaled over $2.3 million. This number does not include the $17.6 million in unpaid costs of Medicaid and Medicare, government payments that are less than the cost of the care we provide.

**Community Health and Wellness Initiatives**
Early detection of disease, prevention and health awareness activities form the foundation for improved health and longevity in our communities. In 2016, Mary Rutan Hospital provided outreach services at 192 locations, delivering more than 65,000 touch points of service to adults and children. Mary Rutan Hospital invested nearly $260,000 in community screenings, support groups, healthy living initiatives, and safety, awareness and health education programs.

**Access to Health and Wellness Services**
Health care access is vital to the health and well-being of our community. Mary Rutan Hospital continues to improve access by recruiting new providers in pediatrics and family care, internal medicine, urology, orthopedics and general surgery. We opened a Convenience Clinic in the summer of 2016. This makes services available seven days a week for non-urgent health care issues and bridges a gap in services until construction of the new Mary Rutan Health Center is completed. The Health Center will include an Urgent Care Center, the first such facility in our community, providing a lower cost, more accessible option for care when you or your family need attention.

In addition, Mary Rutan Foundation continues to fund the Call-A-Nurse Program for Logan County residents. This service assists individuals and families with illness and health questions and provides funding, along with other community partners, to bring the 211 Help Line to Logan County as a tool to connect community members to community resources.

Mary Rutan Hospital is proud to continue to lead the way, doing what is right for those we serve and collaborating with community partners to address identified health needs and risks.

**Community Needs Assessment**
Prioritized health needs and risks identified in the community’s most recent needs assessment include:
- Healthy living to prevent obesity and chronic disease
- Drug abuse (opiate and heroin)
- Mental health
- Access to and awareness of health resources

Visit the Mary Rutan Hospital website, maryrutan.org, or call the Community Relations Department at (937) 599-7003 for copies of the Logan County Community Needs Assessment, Community & MRH Health Improvement Plan or MRH financial assistance policies and applications.
classess

SOLID GROUND CLASS
4-week fall prevention program
New classes beginning May 1, August 7, and October 2 at 11 a.m.
Mary Rutan Hospital Crossroads Business Center, 21 Hunter Place, Bellefontaine
FREE - Call (937) 599-7005 to register

CREATING A HEALTHY ME CLASS
Trying to stick to a special diet or fitness regimen can be tough. Consider learning how to make healthier lifestyle choices to accomplish your goals by participating in the Creating a Healthy Me class. This 8-week program instructed by licensed professionals is held each Monday, beginning September 25.

Classes held at 1 p.m. or 5:30 p.m. at Mary Rutan Hospital
$25 program fee includes health screening, weekly give-a-ways, class instruction and chance to win a Ferrari. Call (937) 599-7005 to register.

BASIC LIFE SUPPORT CLASS
Wednesday, June 7, 8 a.m. to noon: Mary Rutan Hospital Crossroads Business Center, 21 Hunter Place, Bellefontaine
$40 program fee includes instruction, AHA student workbook and course completion card. Call (937) 599-7005 to register.

DIABETES SELF-MANAGEMENT WELLNESS EVENT
Thursday, June 1, 6 – 8 p.m.
Mary Rutan Hospital Crossroads Business Center, 21 Hunter Place, Bellefontaine
FREE - Call (937) 651-6355 for more information

DIABETES SUPPORT GROUP
Bellefontaine Elementary School, 1001 Ludlow Rd., Bellefontaine
9 a.m. to Noon
Call (937) 651-6428 for more information

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MANY CONTRIBUTORS OVER THE PAST YEAR

We thank you, our generous benefactors, friends and volunteers, for your support. We are truly grateful for your gifts that enable us to support the critical programs and services of Mary Rutan Hospital and Logan County Cancer Society. Through these partnerships and your support, we can make a lasting impact on the health and wellness of people in our community.

The funds you contribute support initiatives that touch every area of our hospital, including state-of-the-art equipment, medical scholarships and loans, health and wellness promotion, and financial assistance for those in need. Each gift, small or large, makes a difference to the patients, families, physicians, staff and communities we serve. For this we extend our sincere appreciation and gratitude.

MARY RUTAN HOSPITAL: 2016 COMMUNITY REPORT

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### For a complete list of donors visit:

### BUILDING FOR A HEALTHY FUTURE

For many years, Mary Rutan Hospital has bolstered the community’s health. Now, the Mary Rutan Hospital Foundation seeks the community’s help, to invest in the new Mary Rutan Health Center and enable Mary Rutan to realize its full potential as a leader in rural health care delivery.

Due to our strong financial position, Mary Rutan Hospital plans to fund 50% of the $2.5 million project with operational dollars. We will finance $12 million of the project through bank or USDA funding options.

And community members and area businesses will be asked to join the Mary Rutan Foundation to provide the remaining $2.5 million through a broad-based capital campaign.

Together, we can realize the successful completion of the Health Center and ensure our community has ready access to high quality health care services and outcomes.

Through the generous support of individuals, foundations and corporations, we will provide a legacy for our future. Perhaps, this will be the most important investment we will ever make.

The formal community capital campaign will be kicked off in the coming weeks. For information on how you can support this worthy project, contact the Mary Rutan Foundation at (937)599-7003.
The Convenience Clinic will close once the new urgent care facility opens in early 2018.